

**CUPNOODLES MUSEUM Hong Kong
'Holmes at the Museum' Detective Game**

FAQs

Q: How to purchase the Holmes at the Museum Game Pack?

A: Visitors must go to the ticketing office of CUPNOODLES MUSEUM Hong Kong to purchase the game packs. Participants of Holmes at the Museum must purchase at least one workshop ticket before purchasing the Holmes at the Museum Game Pack. Workshop tickets can be pre-ordered on the official website (<https://www.cupnoodles-museum.com.hk/>) or purchased directly at the Museum. The workshop tickets and Game Packs are only available while stocks last.

Q: Is pre-order available for the Holmes at the Museum Game Pack?

A: No. Holmes at the Museum Game Packs are available while stocks last. No reservation or online ordering is available.

Q: Can participants take the Game Pack home?

A: The game book and pencils in the Game Pack are the souvenirs for participants but they must return the game cards before leaving the Museum.

Q: Does every participant have to purchase the Holmes at the Museum Game Pack?

A: A group of 2-4 people is recommended to purchase at least one Holmes at the Museum Game Pack, and a group of 4 or above to purchase two or more to have the optimal experience.

Q: Can I resell or return the Holmes at the Museum Game Pack after purchase?

A: No. Holmes at the Museum Game Packs sold are non-refundable and non-exchangeable. Resale and/or transfer of Holmes at the Museum Game Pack is strictly prohibited.

Q: Is online reservation necessary for participating in the Holmes at the Museum?

A: Not necessary. Holmes at the Museum does not provide online pre-order or reservation services, and can only be purchased on-site at the ticket office.

Q: Is there a time limit for Holmes at the Museum?

A: There is no time limit for the game but it is suggested to complete the game in 30 minutes.

Q: Can I only participate in the Holmes at the Museum and not participate in other workshops?

A: No. Participants of Holmes at the Museum must purchase at least one workshop ticket before purchasing the Holmes at the Museum Game Pack.

Q: To participate in Holmes at the Museum, do I need to buy a ticket for the Holmes at the Museum?

A: No ticket is needed for Holmes at the Museum. Participants only need to purchase game packs on-site.

Q: Do I have to complete the workshop before starting the Holmes at the Museum game?

A: The workshops have the fixed schedule and sessions every day. Participants must be punctual to the workshop according to the time specified on the workshop ticket. The Museum recommends participants to complete the workshop before starting the Holmes at the Museum game.

Q: Is there capacity control for Holmes at the Museum?

A: In response to the epidemic, CUPNOODLES MUSEUM Hong Kong has implemented a capacity control. Each session of Holmes at the Museum has a restricted number of participants. If the number of participants reaches the limit of the session, the participants must wait until the next round to start the game.

Q: What are the opening hours of Holmes at the Museum?

A: Holmes at the Museum and CUPNOODLES MUSEUM Hong Kong share the same opening hours. The opening hours are:

- 11:15am-7:15pm
- Wed: Non-business day (If Wed is a General Holiday, the following day will be a non-business day)

Q: Where can I get the latest news about the event?

A: Please check the official website for the latest updates of the event.

Q: How to contact for other enquiries?

A: For enquiries, please email (museum@nissinfoods.com.hk) or call the CUPNOODLES MUSEUM Hong Kong at (+852) 3406-6600.
